

## Faulty items returns form

Please complete all the details on this form and sign the declaration so that we can process your return as efficiently as possible.

Invoice Number:

Your Name:

Your Post Code:

Item(s) & Reason(s) for return:

continue on a separate sheet if necessary

## Step 02

Now please describe the nature of the fault(s) so we may get it checked out quickly.

continue on a separate sheet if necessary

## Need help?

Visit: [www.theramppeople.co.uk/contacts](http://www.theramppeople.co.uk/contacts)  
or call Customer Services on **01372 478960**.

## Step 03 - Return Declaration

Now please check, tick and sign this declaration. If you cannot tick all the boxes or have any problems, please call Customer Services on **01372 478960**

I confirm that I am returning the item(s) within 14 calendar days of delivery

I confirm that this return is faulty but I have packaged it well so it is suitable for return:

I have contacted Customer Services to let them know about this issue

Please sign and date below to confirm you are happy with all the details on this form

dd | mm | yy

## Step 04

Lastly, please fold along the two dotted lines so only this panel is visible. Attach to your return with this returns address face-up.

Please return this package to:

**FAULTY RETURNS DEPT.**  
**The Ramp People**  
**Unit C3**  
**Sandown Industrial Park**  
**Esher**  
**Surrey**  
**KT10 8BL**